

Charbel Habchy

Developer

Quincy, MA

habchy77@gmail.com

Self-motivated Developer adds experience over more than 10 years of collaborating and working on multiple web-based projects. Passionate, hardworking coder with a penchant for developing customized interfaces that factor in unique demands for accessibility, reachability, and security. An organized approach to meeting multiple, concurrent deadlines.

Pulls from active knowledge of the current technology landscape to promote best practices in web design.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Guest Service Associate

Target - Quincy, MA

August 2021 to Present

Greeted visitors and customers upon arrival, offered assistance and answered questions to build rapport and retention.

Resolved guest issues with rooms or reservations with knowledgeable and friendly service.

Oversaw front desk operations with eye for store reputation, staff productivity, and operational efficiency.

Trained new staff on correct procedures, compliance requirements, and performance strategies.

Conducted financial audits on scheduled basis.

Managed cash flows, audited tills and receipts and upheld store policies to increase profits.

Interacted with customer service team to deliver consistent, exceptional service to all guests.

Volunteer Work

Discord - Boston, MA

January 2019 to Present

Supported engaging, fun, and smooth-running events by helping with organization and planning.

Used strong interpersonal communication skills to convey information to others.

Maintained clean, neat, and operational facilities to serve program needs.

Assisted with special events and programs.

Founder and CEO

Bots For Discord - Boston, MA

October 2017 to July 2021

Developed key operational initiatives to drive and maintain substantial business growth.

Managed partnerships and strategic business relationships by negotiating contract terms and handling conflicts.

Conducted training and mentored team members to promote productivity and commitment to friendly service.

Mentored and guided employees to foster proper completion of assigned duties.

Coded websites using HTML, CSS, JavaScript, and jQuery languages.
Oversaw technical issues and troubleshooting requests to resolve user problems.
Created and updated database designs and data models.
Administered, supported, and monitored databases by proactively resolving database issues and maintaining servers.

Education

Bachelor of Science in Computer Science

University of Massachusetts-Boston - Boston, MA

September 2021 to Present

High school diploma

North Quincy High School - Quincy, MA

September 2017 to June 2021

Skills

- French
- Java
- HTML
- Database Management
English
- CSS
- Arabic
- JavaScript
- Italian
- NoSQL
- Node.js
- Python
- Spanish
- Web Development
- Multilingual
- Communication skills
- Merchandising
- Technology sales
- Cash handling
- POS
- Phone etiquette
- Cashiering
- Customer service

Languages

- English - Fluent
- Arabic - Fluent
- Levantine Arabic - Fluent
- Modern Standard Arabic - Fluent
- Spanish - Expert
- French - Beginner
- Italian - Intermediate

Links

<https://github.com/Habchy>

<https://habchy.com>

<https://twitter.com/habchy77>

<https://www.instagram.com/habchys/>

<https://www.linkedin.com/in/charbel-habchy/>